Department of Administrative Services Improving efficiency, compliance, and workplace performance

2018 **Annual Enrollment Preparation Webinar** for **HR** Professionals

HRA Flexible Benefits Team September 20, 2017

What Are We Covering Today?

2018 Annual Enrollment Webinar Overview

> Timeline and Dates

Flexible Benefit Plan Enhancements/Modifications

GaBreeze AE Communication and Website Reminders

> HRA Benefits and Programs Staff Members



Annual Enrollment for 2018 Plan Year



Monday, October 16, 2017 12:00 a.m.



Friday, November 3, 2017 11:59 p.m.

Flexible Benefits Plan Enhancements/Modifications

2018 Annual Enrollment Plan Modification



BlueCross BlueShield



Select Plan: vision premium will have a 25% increase; no plan changes.

Select Plus Plan: increase of co-pays by tiers for progressive lens and transitional lens; the contact allowance changed to \$150.



2018 Annual Enrollment Plan Modification



Critical Illness Insurance



- ➤ This policy provides a lump sum cash benefit to you if diagnosed or treated for a covered critical illnesses such as heart attack, stroke, end-stage renal failure, coma, major human organ transplant, and paralysis.
- Dependent children are covered at no additional cost.
- Spouse coverage can only be elected if the employee has coverage.
- Critical Illness rates will have an 8% increase for PY 2018.
- There will also be a plan change at the 12 month interval and a 50% benefit for the 2nd occurrence.

2018 Annual Enrollment Plan Modification



Better benefits at work.



Long Term Care rates will increase by 9.9%

2018 Annual Enrollment Plan Enhancement



- Effective Spring 2017, WageWorks acquired ADP's Consumer Health Spending Accounts businesses. This partnership will not affect the State of Georgia employees.
- www.myspendingaccount.adp will continue to remain the 1st stop for research, employee inquiries, and to check HCSA and DCFSA total amounts.





State of Georgia's security code is STATEOFGE-10029 for <u>first time web</u> <u>users</u> to gain access to the website. This code can be emailed to participants within 5 minutes of the request for website access.

GaBreeze Annual Enrollment

Communication and Website Reminders

Pre-Annual Enrollment Website Reminders for 2018 Annual Enrollment

 Employees are encouraged to go online to verify and/or update their passwords.

> www.TeamGa.gov www.GaBreeze.ga.gov

- This includes an email address (personal or work) on GaBreeze accounts:
 - Update email address in the "Personal Information" section of the "Your Profile" page.
 - ✓ This will allow a faster response to receive password resets and changes from GaBreeze.





Pre-Annual Enrollment Website Reminders for 2018 Annual Enrollment

Employees will receive a confirmation number upon successful completion of their online AE.

Additional changes will be permitted online during the during the Annual Enrollment period of **October 16 to November 3, 2017.**

- ✓ Employees will retain the same confirmation number.
- ✓ Date/time stamp will update to reflect the most recent completion.
- ✓ The last change will lock in the employees' flexible benefits election for 2018.



Pre-Annual Enrollment Website Reminders for 2018 Annual Enrollment

GaBreeze provides a link to the SHBP site for the Health Insurance Enrollment. The link to the Department of Community Health Annual Enrollment is: <u>www.myshbpga.adp.com/shbp</u>



Georgia Department of Community Health

Division of Public Health

2018 Annual Enrollment





- Employees can log into the GaBreeze website as many times during the Annual Enrollment of October 16-November 3, 2017.
- ✓ Last confirmed elections at the close of AE at 11:59 p.m. on November 3, 2017, will become effective **January 1, 2018**.
- Employees who do not make any benefit changes to elections will keep their current elections during the 2018 plan year. Please note that Flexible Spending Accounts do not roll over.

Annual Enrollment Reminders

Annual Benefit Base Rate (ABBR) for 2018 Plan Year

- In preparation for the 2018 AE period, it is important to update the Annual Benefit Base Rate (ABBR) for any employee whose salary has changed. This salary information is needed for proper calculation of various employee benefits, such as STD, LTD, and life insurance.
- For Manual Agencies, the ABBR Salary entry deadline for submission to HRA was September 18, 2017. Please send all submissions and confirmations to <u>Son.Truong@doas.ga.gov</u>
- Please note: Only spreadsheets with employees whose salary has changed will be accepted for submission.



New Hires During Annual Enrollment

- Employees hired by November 1, 2017 will have 2 enrollments:
 ✓ PY 2017: Current Plan Year for benefits effective December 1st
 ✓ PY 2018: New Plan Year for benefits effective January 1st
- Flexible Benefits will rollover for New Hires who make elections for the PY 2017, and fail to enroll for 2018 Annual Enrollment.
 Exception: Flexible Spending Accounts do not rollover.

New Hires during Annual Enrollment (continued)

- Pending Enrollment Reports on the Employer website will provide a snapshot of employees who have not made their benefit elections during Annual Enrollment.
 - ✓ New hires and/or current employees who have not completed AE.
 - ✓ Report will be produced daily during the AE period.





Leave of Absence Processing for Worker's Compensation

- When an employee is receiving benefits from Worker's Compensation, the employee is not to use accrued paid leave (i.e. Sick, Annual, Personal).
 - ✓ The agency should place the employee in a Leave of Absence status. GaBreeze will direct bill the employee for Flexible Benefits.
 - ✓ The agency should maintain the employee in a Leave of Absence status until the employee returns to active employment status.





Employees Returning from a Leave of Absence Without Pay (LOA w/o Pay)

Employees that fail to pay their direct bill will reflect "**no coverage**" in the GaBreeze system.

Employees will be given an opportunity to have their Flexible Benefits reinstated, depending on the type of leave, and are subject to applicable penalties (such as waiting period, completion of Statement of Health or gap in coverage).

HR Benefits Specialists should verify if an employee paid premiums during the LOA w/o Pay:

✓ "View Flex Plan Coverage History" via the Employer website.

- ✓ Do not reinstate deductions unless instructed by GaBreeze on the Financial Report.
- ✓ If employees make benefit selections upon return, GaBreeze will report new deductions via the Financial Report.



End of the Year Terminations (after the 16th of December)

- If an employee is separated from employment after December 16th, the agency should not start deductions for January's coverage.
- If deductions are taken by the agency, the premiums will need to be refunded to the employee, including any potential Healthcare or Dependent Care Spending Accounts contributions.
- Flexible Benefits coverage will end as of December 31st for plan year 2017.

End of the Year Termination after the 16th of December

- Employees retiring effective January 1st who are NOT currently enrolled in a dental plan, are not eligible to enroll for the 2018 dental plan.
- If deductions are taken by the agency, the premiums will need to be refunded to the employee.
- If retirees opt out of the retiree dental, they will not be allowed to enroll at a later time.





Supportive Resources for Employees/Participants





GaBreese Direct. Easy Access to Your Benefits Link to GaBreeze is located on the **TEAM GEORGIA** Flexible Benefits tab <u>www.TeamGa.gov</u>

www.GaBreeze.ga.gov

Benefits Call Center

1-877-342-7339 (Toll-Free) Monday-Friday, 8:00am-5:00pm EST (excluding holidays)



HRA.FlexBenefits@doas.ga.gov

Please email us if you have any questions or need assistance. WE ARE HERE TO HELP!!



HRA Flexible Benefits Programs Staff

HRA: The Flexible Benefits Team



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Thank you for joining us today!





Human Resources Administration



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